

CERTIFICATE FOR BEST CUSTOMER EXPERIENCE 2024

SHL Schweizerische Hotelfachschule Luzern
confirms with great pleasure that

HOTEL SCHWEIZERHOF ZÜRICH



has accomplished in the Mystery Hotel
Tester assessment approved by Hotellerie-
Suisse and received the result

OUTSTANDING



Christa Augsburger
Director



Timo Albiez
Deputy Director