

# CERTIFICATE FOR BEST CUSTOMER EXPERIENCE 2023

SHL Schweizerische Hotelfachschule Luzern  
confirms with great pleasure that

## **HOTEL SCHWEIZERHOF ZÜRICH**



has accomplished in the Mystery Hotel  
Tester assessment approved by Hotellerie-  
Suisse and received the result

**OUTSTANDING**



**Christa Augsburger**  
Director



**Timo Albiez**  
Deputy Director